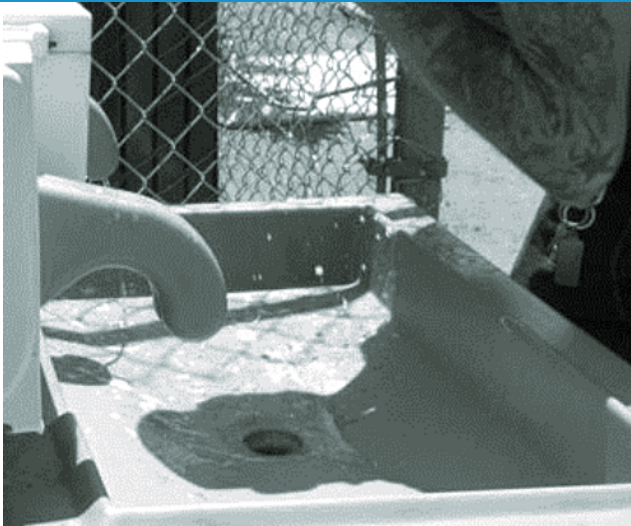# 2019
WORKPLAN

A Year of Action

SAN DIEGO
Regional Task Force
on the Homeless

Councilmember Chris Ward
CHAIR

Tamera Kohler
CHIEF EXECUTIVE OFFICER

(858) 292-7627 | www.rtfhsd.org | San Diego, CA

POINT IN TIME COUNT

TIMELINE:

JAN 2019 ✓
WE ALL COUNT

MAY 2019 ✓
PUBLISH
FINDINGS

SEPT 2019
ANNUAL
REPORT

- **Incorporate enhanced strategies to**
  - Achieve as accurate of a census as possible;
  - Be transparent with the community in our assumptions and methodologies;
  - Prepare our annual report; and
  - Seek board members to audit our work.
- **Provide recommendations for further improvements ahead of 2020.**

COMMUNITY PLAN

TIMELINE:

JUNE 2019
SAN DIEGO STRATEGIC
PLAN RELEASE

FALL 2019
COMMUNITY
PLAN DRAFT

- **Tailor the findings of the City of San Diego's Strategic Plan, the work Focus Strategies, and analyses provided by Simtech into a regional community plan.**

CHARTER, BY-LAW & POLICY IMPROVEMENTS

TIMELINE:

MARCH 2019 ✓
BOARD
DISCUSSION

JULY 2019
GOVERNANCE
COMMITTEE
RECOMMENDATION
TO BOARD

FALL 2019
BOARD
UPDATE

- **Align individual Board members with their specific contribution interests.**
- **Allow board meetings to focus on collective impact deliberation vs nonprofit governance.**
- **Include more individuals with lived experience on the Board of Directors and Committees.**

# BROADEN INCLUSION OF LIVED EXPERIENCES

TIMELINE:

JANUARY 2019 ✓
FORMERLY
ADOPT YOUTH
ACTION BOARD

SPRING 2019 ✓
GOVERNANCE
COMMITTEE REVIEW

ONGOING

- **Identify Board position updates to include greater numbers of those with lived experiences.**
- **Encourage participation of those currently or formerly experiencing homelessness at key discussions about program development and evaluation and decision making.**

INTERGOVERNMENTAL ROUNDTABLE

TIMELINE:

FEB 2019 ✓
1ST MEETING

MAY 30, 2019
2ND MEETING

JULY 18, 2019
3RD MEETING

OCT 24 2019
4TH MEETING
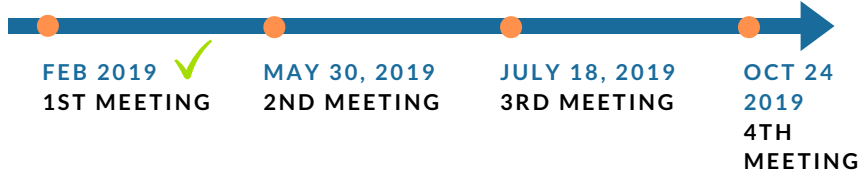
- Convene a quarterly gathering of public officials from all 18 local municipal jurisdictions to review the most up-to-date information on homelessness, system needs, gaps, and opportunities by jurisdiction.
- Share the resources and availability of RTFH staff to help jurisdictions provide constructive programs and solutions to address their homelessness.

DATA SYSTEMS

TIMELINE:

JAN 2019 ✓
HMIS LAUNCH

MAY 2019
PUBLISH DASHBOARD

SEPT 2019
BOARD UPDATE

- Publish project and system-level dashboards to produce federal, state and local requests.
- Use upgraded systems to develop client-centric data, mobile technology, and improved data interpretations.
- Achieve utilization by all of the region's homeless service providers and system touch points.

COMMUNITY MEASUREMENT

TIMELINE:

FEB 2019 ✓
CREATE AD HOC COMMITTEE

MAY 2019
INITIAL COMMITTEE MEETING

JUNE 2019
ADOPT DRAFT STRATEGIES

- Use the implementation of new data systems and establishment of an Ad Hoc Standards and Measurement Committee to:

  - Develop measurement approaches consistent with HMIS / CES;
  - Propose metrics and implementation strategies;
  - Compare strategies for effectiveness;
  - Review and analyze data for consistency with our community plan efforts; and
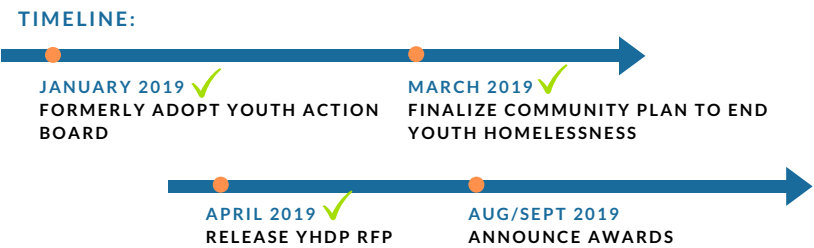 - Communicate efforts with regular reports back to Board.

HOMELESS EMERGENCY AID PROGRAM (HEAP)

TIMELINE:

SPRING 2019 ✓
RELEASE COMMUNITY RFP

MAY/JUNE 2019
ANNOUNCE AWARDS

ONGOING
MONITOR PROGRAM SUCCESS

- RTFH as the CoC received $18.8 M from the State to provide one-time flexible block grant funds to address immediate needs for people experiencing homelessness or at imminent risk of homelessness.

HUD YOUTH HOMELESS DEMONSTRATION PROGRAM (YHDP)

TIMELINE:

JANUARY 2019 ✓
FORMERLY ADOPT YOUTH ACTION BOARD

MARCH 2019 ✓
FINALIZE COMMUNITY PLAN TO END YOUTH HOMELESSNESS

APRIL 2019 ✓
RELEASE YHDP RFP

AUG/SEPT 2019
ANNOUNCE AWARDS

- In July 2018, HUD awarded the Youth Homeless Demonstration Program Funds in the amount of $7.94 million. This is the largest award made during Round 1 and Round 2 of this national funding opportunity.

STREET OUTREACH

TIMELINE:

MAY 2019
REVIEW BEST PRACTICES & POLICIES

SUMMER 2019
ESTABLISH REGIONAL BEST PRACTICES

FALL 2019
BOARD REPORT & INTEGRATION INTO COMMUNITY STANDARDS

- Model and increase coordinated street outreach regionwide.
- Develop model as best practice for the region, with the RTFH leading training and education.

UPDATE COORDINATED ENTRY SYSTEM

TIMELINE:

MARCH 2019 ✓
CES RE-ORIENTATION & DATABASE

ONGOING
CLIENT-FOCUSED CARE CONFERENCING

- Community lead re-orientation to be more intentional – using Diversion/Prevention to reduce first time homelessness.
- Use targeted efforts to right size RRH and prioritizing PSH, connecting highly vulnerable clients to available housing resources throughout the region.
- Client-focused case conferencing from targeted by-name lists.

FLEXIBLE HOUSING SUBSIDY POOL

TIMELINE:

JUNE 2019
CREATE FHSP

FALL 2019
REPORT TO BOARD

- Create public private partnership to provide flexible funds for housing related expenses to move people experiencing homelessness into stable housing.
- Increase housing capacity by master leasing or other options to secure units for a homeless population regardless of rental subsidy.

RAPID REHOUSING & EMPLOYMENT

TIMELINE:

FALL 2018 ✓
INITIATE PILOT

FALL 2019
1ST ANNUAL REPORT TO BOARD

- RRH/Employment Pilot started in late 2018 is bringing together San Diego Workforce Partnership and homeless service providers.
- New research and on-the-ground experiences show that these efforts are most effective when homeless service and public workforce systems have a close partnership.

WORKPLAN

TIMELINE:

JANUARY 2019 ✓
INDRODUCE WORKPLAN

MAY 2019 ✓
MIDYEAR REVIEW & SOLICIT FEEDBACK

- Provide clear description for all RTFH Board and staff of annual workplan and associated timelines to keep our work focused, meaningful and productive.
- Further develop transparency with community about what the RTFH seeks to accomplish this year.

CONTINUUM OF CARE PLANNING

TIMELINE:

ONGOING

- Strategic regional planning to coordinate a system of service providers, housing resources and other supports.
- Coordinate and align funding around goals and outcomes.

COLLABORATIVE APPLICANT FOR THE SAN DIEGO REGION

TIMELINE:

JUNE 2019
HUD NOFA OPENS (90 DAY PERIOD)

FALL 2019
AWARD NOTIFICATION

- Complete collaborative annual application for HUD Continuum of Care awards
- In 2018, San Diego received awards of $21,394,691.

TRAINING & TECHNICAL ASSISTANCE

TIMELINE:

MARCH 2019 ✓
DIVERSION
TRAINING

APRIL 2019 ✓
RRH
LEARNING
COLLABORATIVE

**ONGOING ON
A MONTHLY BASIS**

- **Serve as the regional hub for training and technical assistance on a wide-range of homeless programs and best-practices.**
  - HMIS & CES Training; Diversion/Prevention; Rapid Rehousing Learning Collaborative; Best Practices on coordinated street outreach and engagement; Case manager training on best practices; Homeless system understanding and programs; Empowering homeless consumer with information on homeless system.

PUBLIC INFORMATION & COMMUNICATIONS

TIMELINE:

ONGOING

- **Position the RTFH to be recognized as the lead regional expert on program guidance and resource management.**
- **Enhance the RTFH's public information tools, including website dashboards and materials.**
- **Proactively conduct outreach to cities and community stakeholders.**
- **Monitor homelessness related community programs or meetings.**
- **Participate/facilitate media partner efforts.**

VOLUNTEER ORGANIZATION

TIMELINE:

SUMMER 2019
IDENTIFY PARTNER AGENCY

ONGOING

- **Identify lead agency to recommend objectives to centralize and coordinate volunteer capital for complementary support to service providers and homeless programs.**
- **As part of this partnership, generate portal of information to capture volunteer interest, direct users to opportunities, and connect needs of RTFH members seeking volunteer support.**
- **Develop Ambassador Program for volunteers wishing to invest significant time in the communities.**

COMMUNITY & FAITH BASED ORGANIZATION

TIMELINE:

JUNE 2019
ESTABLISH WORKING GROUP

OCT 2019
BOARD UPDATE

- **Educate organizations on best practices and opportunities to appropriately enhance services.**
- **Provide ongoing collaboration and coordination as a community partner.**
- **Research certification programs in other communities to model, if available. Use as a challenge tool to increase participation and collaboration.**

RTFH ORGANIZATIONAL & STAFF SUPPORT

TIMELINE:

ONGOING

- Improve understanding of RTFH organizational needs and plan of action to promote excellence in the workplace, proper levels of staffing, and staff support to ensure expectations can be achieved.
- Increase fundraising capacity to support organizational initiatives & implement strategic plans.

SAN DIEGO
Regional Task Force on the Homeless

(858) 292-7627

4699 Murphy Canyon RD, Suite 104 San Diego, CA 92123

www.rtfhsd.org

COUNCILMEMBER CHRIS WARD
CHAIR | RTFH

CHRISTOPHERWARD@SANDIEGO.GOV
(619) 236-6633

TAMERA KOHLER
CHIEF EXECUTIVE OFFICER | RTFH

TAMERA.KOHLER@RTFHSD.ORG
(858) 292-7627

Advancing Policy to End Homelessness