## **FY2017 - Performance Measurement Module (Sys PM)**

## Summary Report for CA-601 - San Diego City and County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more "metrics" used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2017 DATA: If you provided revised FY2017 data, the original FY2017 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and "save" before closing.

## **Measure 1: Length of Time Persons Remain Homeless**

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

		Universe (Persons)		,		verage LOT Homeless (bed nights)			Median LOT Homeless (bed nights)			
	Submitted FY 2016	Revised FY 2016	FY 2017	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	
1.1 Persons in ES and SH	6729	6765	6707	70	72	81	9	33	35	42	7	
1.2 Persons in ES, SH, and TH	9621	9658	9075	151	150	146	-4	77	79	79	0	

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b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)				Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)			
	Submitted FY 2016	Revised FY 2016	FY 2017	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	7048	6784	6686	236	268	404	136	75	94	166	72
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	10735	10487	9715	355	451	547	96	200	209	275	66

## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Exited to a Housing De	Persons who Permanent estination (2 s Prior)		Homelessn han 6 Month		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years		
	Revised FY 2016	FY 2017	Revised FY 2016	FY 2017	% of Returns	Revised FY 2016	FY 2017	% of Returns	Revised FY 2016	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	38	193	17	45	23%	1	11	6%	3	3	2%	59	31%
Exit was from ES	1330	1524	273	266	17%	126	106	7%	124	123	8%	495	32%
Exit was from TH	2097	1963	303	280	14%	129	98	5%	136	127	6%	505	26%
Exit was from SH	41	35	1	6	17%	4	1	3%	3	3	9%	10	29%
Exit was from PH	1067	1247	80	81	6%	22	70	6%	53	101	8%	252	20%
TOTAL Returns to Homelessness	4573	4962	674	678	14%	282	286	6%	319	357	7%	1321	27%

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### **Measure 3: Number of Homeless Persons**

### Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	8669	9160	491
Emergency Shelter Total	1250	1572	322
Safe Haven Total	52	42	-10
Transitional Housing Total	2427	1925	-502
Total Sheltered Count	3729	3539	-190
Unsheltered Count	4940	5621	681

## Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	10905	10573	9823	-750
Emergency Shelter Total	6753	6743	6669	-74
Safe Haven Total	121	122	84	-38
Transitional Housing Total	6294	5763	4370	-1393

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	597	641	677	36
Number of adults with increased earned income	23	39	41	2
Percentage of adults who increased earned income	4%	6%	6%	0%

### Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	597	641	677	36
Number of adults with increased non-employment cash income	69	122	149	27
Percentage of adults who increased non-employment cash income	12%	19%	22%	3%

## Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	597	641	677	36
Number of adults with increased total income	81	143	175	32
Percentage of adults who increased total income	14%	22%	26%	4%

## Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	2352	1834	1139	-695
Number of adults who exited with increased earned income	294	312	275	-37
Percentage of adults who increased earned income	13%	17%	24%	7%

## Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	2352	1834	1139	-695
Number of adults who exited with increased non-employment cash income	246	249	165	-84

Percentage of adults who increased non-employment cash income	10%	14%	14%	0%
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### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	2352	1834	1139	-695
Number of adults who exited with increased total income	499	518	403	-115
Percentage of adults who increased total income	21%	28%	35%	7%

## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	9139	8802	8127	-675
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2914	2752	2571	-181
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	6225	6050	5556	-494

## Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	12875	12649	12881	232
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	3891	3751	3913	162
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	8984	8898	8968	70

# Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

# Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

#### Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	1156	1040	1150	110
Of persons above, those who exited to temporary & some institutional destinations	289	314	239	-75
Of the persons above, those who exited to permanent housing destinations	50	51	110	59
% Successful exits	29%	35%	30%	-5%

#### Metric 7b.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	10714	10529	9704	-825
Of the persons above, those who exited to permanent housing destinations	4599	4571	4218	-353
% Successful exits	43%	43%	43%	0%

#### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	3758	3691	4411	720

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Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	3525	3409	4171	762
% Successful exits/retention	94%	92%	95%	3%

# FY2017 - SysPM Data Quality CA-601 - San Diego City and County CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

	All ES, SH				All TH			AII PSH, OPH			All RRH				All Street Outreach					
	2013- 2014	2014- 2015	2015- 2016	2016- 2017	2013- 2014	2014- 2015	2015- 2016	2016- 2017	2013- 2014	2014- 2015	2015- 2016	2016- 2017	2013- 2014	2014- 2015	2015- 2016	2016- 2017	2013- 2014	2014- 2015	2015- 2016	2016- 2017
1. Number of non- DV Beds on HIC	415	666	1211	1230	3560	3400	2680	1956	3296	3501	4038	4696	39	158	579	603				
2. Number of HMIS Beds	371	615	1211	1230	3393	3160	2581	1939	2952	2855	3936	4385	39	158	579	603				
3. HMIS Participation Rate from HIC ( % )	89.40	92.34	100.00	100.00	95.31	92.94	96.31	99.13	89.56	81.55	97.47	93.38	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	7413	7105	7024	7007	8096	7899	5775	4370	2999	3252	3929	4729	1746	2925	4989	6015	162	910	757	327
5. Total Leavers (HMIS)	6809	6143	5805	5847	5824	5910	4370	2983	506	491	503	543	1313	1751	3646	3623	53	380	214	59
6. Destination of Don't Know, Refused, or Missing (HMIS)	2366	1710	1297	1254	525	528	676	528	130	140	209	141	58	184	169	164	3	117	76	29
7. Destination Error Rate (%)	34.75	27.84	22.34	21.45	9.01	8.93	15.47	17.70	25.69	28.51	41.55	25.97	4.42	10.51	4.64	4.53	5.66	30.79	35.51	49.15

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