2019 WORKPLAN
A Year of Action

Councilmember Chris Ward
CHAIR

Tamera Kohler
CHIEF EXECUTIVE OFFICER

(858) 292-7627 | www.rtfhsd.org | San Diego, CA
COMMUNITY PLAN

Tailor the findings of the City of San Diego’s Strategic Plan, the work Focus Strategies, and analyses provided by Simtech into a regional community plan.

Incorporate enhanced strategies to
• Achieve as accurate of a census as possible;
• Be transparent with the community in our assumptions and methodologies;
• Prepare our annual report; and
• Seek board members to audit our work.

Provide recommendations for further improvements ahead of 2020.

CHARTER, BY-LAW & POLICY IMPROVEMENTS

Align individual Board members with their specific contribution interests.

Allow board meetings to focus on collective impact deliberation vs nonprofit governance.

Include more individuals with lived experience on the Board of Directors and Committees.

BROADEN INCLUSION OF LIVED EXPERIENCES

Identify Board position updates to include greater numbers of those with lived experiences.

Encourage participation of those currently or formerly experiencing homelessness at key discussions about program development and evaluation and decision making.
INTERGOVERNMENTAL ROUNDTABLE

**TIMELINE:**

- **FEB 2019**
  - 1ST MEETING
- **MAY 30, 2019**
  - 2ND MEETING
- **JULY 18, 2019**
  - 3RD MEETING
- **OCT 24, 2019**
  - 4TH MEETING

- Convene a quarterly gathering of public officials from all 18 local municipal jurisdictions to review the most up-to-date information on homelessness, system needs, gaps, and opportunities by jurisdiction.

- Share the resources and availability of RTFH staff to help jurisdictions provide constructive programs and solutions to address their homelessness.

DATA SYSTEMS

**TIMELINE:**

- **JAN 2019**
  - HMIS LAUNCH
- **MAY 2019**
  - PUBLISH DASHBOARD
- **SEPT 2019**
  - BOARD UPDATE

- Publish project and system-level dashboards to produce federal, state and local requests.

- Use upgraded systems to develop client-centric data, mobile technology, and improved data interpretations.

- Achieve utilization by all of the region’s homeless service providers and system touch points.

COMMUNITY MEASUREMENT

**TIMELINE:**

- **FEB 2019**
  - CREATE AD HOC COMMITTEE
- **MAY 2019**
  - INITIAL COMMITTEE MEETING
- **JUNE 2019**
  - ADOPT DRAFT STRATEGIES

- Use the implementation of new data systems and establishment of an Ad Hoc Standards and Measurement Committee to:
  - Develop measurement approaches consistent with HMIS / CES;
  - Propose metrics and implementation strategies;
  - Compare strategies for effectiveness;
  - Review and analyze data for consistency with our community plan efforts; and
  - Communicate efforts with regular reports back to Board.

HOMELESS EMERGENCY AID PROGRAM (HEAP)

**TIMELINE:**

- **SPRING 2019**
  - RELEASE COMMUNITY RFP
- **MAY/JUNE 2019**
  - ANNOUNCE AWARDS
- **ONGOING**
  - MONITOR PROGRAM SUCCESS

- RTFH as the CoC received $18.8 M from the State to provide one-time flexible block grant funds to address immediate needs for people experiencing homelessness or at imminent risk of homelessness.
In July 2018, HUD awarded the Youth Homeless Demonstration Program Funds in the amount of $7.94 million. This is the largest award made during Round 1 and Round 2 of this national funding opportunity.

**Street Outreach**

- Model and increase coordinated street outreach regionwide.
- Develop model as best practice for the region, with the RTFH leading training and education.

**Update Coordinated Entry System**

- Community lead re-orientation to be more intentional – using Diversion/Prevention to reduce first time homelessness.
- Use targeted efforts to right size RRH and prioritizing PSH, connecting highly vulnerable clients to available housing resources throughout the region.
- Client-focused case conferencing from targeted by-name lists.

**Flexible Housing Subsidy Pool**

- Create public private partnership to provide flexible funds for housing related expenses to move people experiencing homelessness into stable housing.
- Increase housing capacity by master leasing or other options to secure units for a homeless population regardless of rental subsidy.
RAPID REHOUSING & EMPLOYMENT

**TIMELINE:**

FALL 2018

INITIATE PILOT

FALL 2019

1ST ANNUAL REPORT TO BOARD

- RRH/Employment Pilot started in late 2018 is bringing together San Diego Workforce Partnership and homeless service providers.
- New research and on-the-ground experiences show that these efforts are most effective when homeless service and public workforce systems have a close partnership.

WORKPLAN

**TIMELINE:**

JANUARY 2019

INTRODUCE WORKPLAN

MAY 2019

MIDYEAR REVIEW & SOLICIT FEEDBACK

- Provide clear description for all RTFH Board and staff of annual workplan and associated timelines to keep our work focused, meaningful and productive.
- Further develop transparency with community about what the RTFH seeks to accomplish this year.

CONTINUUM OF CARE PLANNING

**TIMELINE:**

ONGOING

- Strategic regional planning to coordinate a system of service providers, housing resources and other supports.
- Coordinate and align funding around goals and outcomes.

COLLABORATIVE APPLICANT FOR THE SAN DIEGO REGION

**TIMELINE:**

JUNE 2019

HUD NOFA OPENS (90 DAY PERIOD)

FALL 2019

AWARD NOTIFICATION

- Complete collaborative annual application for HUD Continuum of Care awards
- In 2018, San Diego received awards of $21,394,691.
**TRAINING & TECHNICAL ASSISTANCE**

Serve as the regional hub for training and technical assistance on a wide-range of homeless programs and best-practices.

- HMIS & CES Training; Diversion/Prevention; Rapid Rehousing Learning Collaborative; Best Practices on coordinated street outreach and engagement;
- Case manager training on best practices; Homeless system understanding and programs; Empowering homeless consumer with information on homeless system.

**PUBLIC INFORMATION & COMMUNICATIONS**

Position the RTFH to be recognized as the lead regional expert on program guidance and resource management.

- Enhance the RTFH’s public information tools, including website dashboards and materials.
- Proactively conduct outreach to cities and community stakeholders.
- Monitor homelessness related community programs or meetings.
- Participate/facilitate media partner efforts.

**VOLUNTEER ORGANIZATION**

Identify lead agency to recommend objectives to centralize and coordinate volunteer capital for complementary support to service providers and homeless programs.

- As part of this partnership, generate portal of information to capture volunteer interest, direct users to opportunities, and connect needs of RTFH members seeking volunteer support.
- Develop Ambassador Program for volunteers wishing to invest significant time in the communities.

**COMMUNITY & FAITH BASED ORGANIZATION**

Educate organizations on best practices and opportunities to appropriately enhance services.

- Provide ongoing collaboration and coordination as a community partner.
- Research certification programs in other communities to model, if available. Use as a challenge tool to increase participation and collaboration.
RTFH ORGANIZATIONAL & STAFF SUPPORT

TIMELINE:
- ONGOING

- Improve understanding of RTFH organizational needs and plan of action to promote excellence in the workplace, proper levels of staffing, and staff support to ensure expectations can be achieved.
- Increase fundraising capacity to support organizational initiatives & implement strategic plans.

SAN DIEGO
Regional Task Force on the Homeless

(858) 292-7627
4699 Murphy Canyon RD, Suite 104 San Diego, CA 92123
www.rtfhsd.org

COUNCILMEMBER CHRIS WARD
CHAIR | RTFH
CHRISTOPHERWARD@SANDIEGO.GOV
(619) 236-6633

TAMERA KOHLER
CHIEF EXECUTIVE OFFICER | RTFH
TAMERA.KOHLER@RTFHSD.ORG
(858) 292-7627

Advancing Policy to End Homelessness