



# Resolution Strategies Office Hours

Aug 05, 2024

10:00 am - 11:00 am



# Welcome



## Guest Speakers

- Ed Boyte, Founder of the Listening Group, RTFH Consultant

## RTFH Team

- Lahela Mattox, Chief Operations Officer
- Jan Walton, Regional Outreach Coordinator East/South
- Tyler Uhlig, HMIS Manager

## Grants & Contract Team

- Susan Kim, Grants & Contracts Manager
- Roniece Boston, Grants & Contracts Manager
- Jess Torres, Program Analyst
- Quanisha Spann, Program Specialist



# Agenda

- Resolution Strategies Spending
- HMIS Cheat Sheet
- Diversion Practice with Resolution Strategy Funding
- Q&As
- Reminders & Resources



# Resolution Strategies Spending

## Subrecipients

- Encourage clients to take charge in making financial decisions to support diversion activities that ultimately result in securing housing for homeless individuals.
- Utilize funding to prioritize the clients' best interests, ensuring their needs are met in relation to permanent housing.
- Ensure timely & complete monthly invoice submissions
- Ensure client data is entered into HMIS for tracking and reporting purposes

## Participant



## RTFH

- Will not require providers to repay/return funds for expenses that are deemed ineligible after invoice has been submitted.
- Offers TA to ensure RS funding is used for activities that meet eligibility criteria, and supports permanently housing the client.



# Resolution Strategies Spending



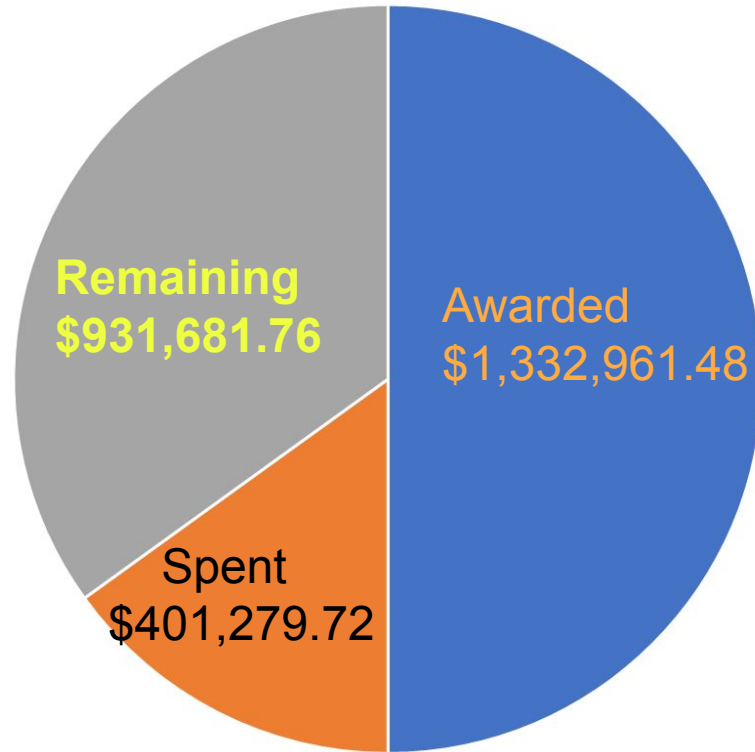
## Invoices are due monthly on the 15th

- Completed invoice, should include supporting documentation, and the required expenditure sheet. Documents should be uploaded to the invoices.
  - Expenditure Sheet: [click here](#)
  - Found on our website. <https://www.rtfhsd.org/funding/grant-recipients/>

***\*Please submit any expenses not previously invoiced, if they are eligible for reimbursement under RS.***



Resolution Strategies Funding YTD 1-1-24 thru 7-31-24



■ Total Awarded \$1,332,961.48 ■ Total Spent \$ 401,279.72 ■ Remaining \$ 931,681.76



# HMIS Cheat Sheet





# Resolution Strategies Program Enrollment



## Program Enrollment - Emergency Shelter

- Program Start Date: First day of entry into hotel/motel utilizing RS funding
- Program End Date: Last day of continuous stay in hotel/motel utilizing RS funding.

## Program Enrollment - RS SSO

- Program Start Date: Date the participant first began working with the project and generally received the first provision of service.
- Program End Date: Last day contact was made or service was provided. The date the participant is no longer considered a part of the project/program.

# Diversion Practice with Resolution Strategy Funding



## Diversion Practice with Resolution Strategy Funding

- Diversion is client-centered, strength-based engagements to help neighbors quickly end their homelessness
- RS Funds are a great and flexible tool to *support this work* with those in a housing crisis
- Any work that drives this quick resolution to their crisis is part of diversion, so
- All expenses via RS should also be *directly tied* to their housing



# Housing Outcomes

- Generally, where someone has lived permanently in the past is the best indicator of where they will live next, so
- Understanding their current and past income &
- Previous housing is KEY to their next safer housing option
- If where they want to live next is different than previous housing, note this exception with some narrative



# Housing Options

1. Back to friends/family
2. Relocation to supports elsewhere
3. Back to their own permanent place (renter, shared living, or family)
4. First month's rent and deposit

***How comfortable am I talking about shared living?***

***Shared Housing = More Choices***



## Thinking through some expenses...

- Hotel vouchers have been a popular expense, but do are they always *directly tied* to a permanent or short-term housing outcome?
- Consider:
  - Reexamining previous doubled-up arrangements, with RS support for short-term stays, and
  - Shared living (with RS support) for longer-term housing

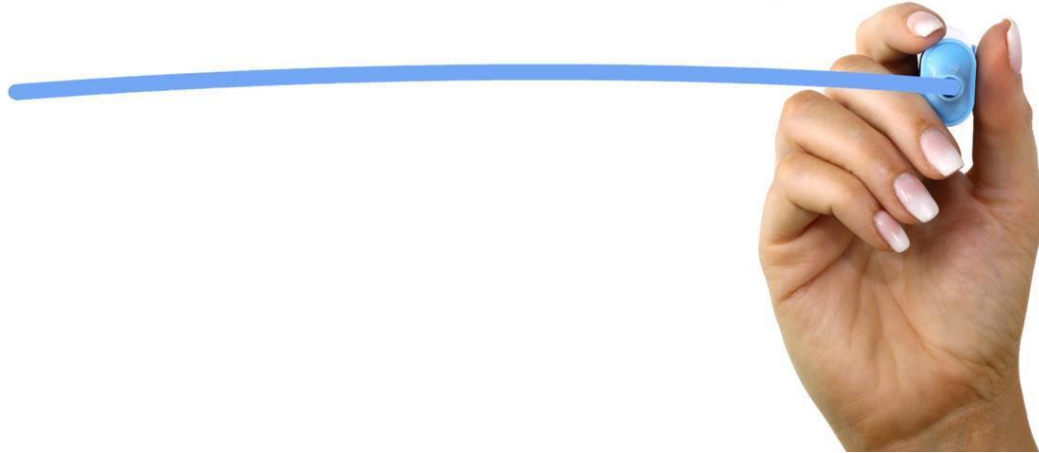


## Do Clients Really Need RRH/CES??

- No. What's needed is *affordable housing*
- Meanwhile Diversion/RS offers faster housing, with more choices
- It's Trauma Informed, Strength-based, and Client-Centered
- Instead of Rapid ReHousing, how can we make diversion integrated into their support system, choices and long-term plans?
- Diversion not only gets people out of homelessness, it is a opportunity to exit CES as well
- Remember Housing First isn't housing only – have we identified all of their supports, as well as ones we can offer or make referrals to?



# QUESTIONS







# Reminders

## Diversion Training

### 2 Day Training Dates

- 9/12 and 9/13
- 10/10 and 10/11

## Office Hours

### 10:00 AM - 11:00 AM PST

- 9/9/24
- 10/7/24
- 11/4/24
- 12/9/24

## ZoomGrants

If an applicant **has not yet** submitted a profile into ZG, please complete your submission by **Friday, 8/09/24 at 11:59PM**

**Invoices are due monthly on the 15th**



## Resources

### Financial:

- Grant Questions: [grants@rtfhhsd.org](mailto:grants@rtfhhsd.org)
- Expenditure Sheet: [click here](#)
- Invoice Steps for Resolution Strategies: [click here](#)

### Data Entry:

- HMIS Questions [support@rtfhhsd.org](mailto:support@rtfhhsd.org)

### Programmatic:

- Diversion Training Questions: [taskforce@rtfhhsd.org](mailto:taskforce@rtfhhsd.org)