

## Homeless Outreach Standards Training Requirements

The following street outreach staff training requirements are identified in the *Regional Response for Addressing Unsheltered Homelessness and Encampments Throughout San Diego County*. The goal is to ensure all Homeless Outreach Workers receive consistent, baseline training in areas that are critical to their role in working with unsheltered individuals and families. The trainings are organized by when they must be completed upon staff hire. Refresher training of all categories must be completed once every 3 years, unless otherwise indicated. Organizations may provide many of the trainings internally to their staff. For those that are not available through the organization, resources are included below for several of the trainings. HMIS and Coordinated Entry training must be completed through the RTFH website.

Training Topic	Available Training Entity
<b>TO BE COMPLETED WITHIN 1 MONTH OF HIRE (unless completed within past 2 years)</b>	
1. Documentation (case notes, HMIS/Clarity, CES)	RTFH Website: HMIS Training
2. Street outreach staff safety	RTFH Website
<b>TO BE COMPLETED WITHIN 3 MONTHS OF HIRE (unless completed within past 2 years, or as indicated)</b>	
3. First aid and CPR (unless certification in place at hire; refresher trainings must be completed to keep certification current at all times)	American Red Cross: First Aid: <a href="#">First Aid Training Courses</a> CPR: <a href="#">CPR Training Courses</a>
4. Overdose response and administration of NarCan <ul style="list-style-type: none"> <li>• Includes Harm Reduction training requirement for once every 6 months</li> </ul>	A New PATH: 1 hour training – contact <a href="mailto:April@ANewPATH.org">April@ANewPATH.org</a>
5. Boundaries and Ethics <ul style="list-style-type: none"> <li>• Professional boundaries</li> <li>• Ethics and Street Outreach Delivery</li> </ul>	RTFH Website
6. VI-SPDAT and Coordinated Entry (refresher training may be more frequent than every 3 years if changes are made to the system)	RTFH Website
7. Policy guidelines for <i>Regional Response for Addressing Unsheltered Homelessness and Encampments Throughout San Diego County</i>	RTFH Website

TO BE COMPLETED WITHIN 6 MONTHS OF HIRE (unless completed within past 2 years, or as indicated)		
8. Cultural Competency	Funder, Employer	
9. Motivational Interviewing	UCLA: Initial trainings: 10/12/21 and 11/9/21 from 8:00-11:30 a.m.	
10. Assertive engagement	RTFH Website	RTFH website
11. Trauma-informed care: • Includes self care and vicarious trauma	Funder, Employer	
12. Substance use disorders	Funder, Employer	
13. Mental Health First Aid • Includes Mental Health Recovery	Mental Health America: 8 hour training in two 4-hour blocks – contact Daphyne Watson at dwatson@mhasd.org	
14. SMARTER goal setting	RTFH Website	RTFH website
15. Mandated reporting	Funder, Employer	