



**RTFH**

SAN DIEGO'S  
REGIONAL LEADER  
ON HOMELESSNESS

## WHAT'S NEW? <sup>[1]</sup>

**1,037** First Time Homeless   **1,240** Persons Housed   **4,228** New Program Entries   **840** New Referrals to Housing Queue

## WHO'S ACTIVE? <sup>[2]</sup>

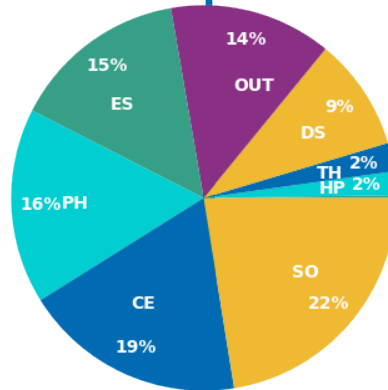
**9,299**  
SENIORS (55+)  
SERVED

**2,832**  
FAMILIES  
SERVED

**2,519**  
TAY (18-24)  
SERVED

**4,091**  
VETERANS  
SERVED

**30,328**  
ACTIVE CLIENTS



- Safe Haven (SH)
- Homelessness Prevention (HP)
- Transitional Housing (TH)
- Day Shelter (DS)
- Street Outreach (OUT)
- Emergency Shelter (ES)
- Permanent Housing (PH)
- Coordinated Entry (CE)
- Services Only (SO)

## WHO FOUND HOUSING? <sup>[3]</sup>

**1,240**  
Persons Housed

**351**  
SENIORS

**127**  
FAMILIES

**123**  
VETERANS

**115**  
TAY 18-24

## Successful Housing Outcomes

Rental by Client with Subsidy (511)

Rental by Client No Subsidy (492)

Owned by Client (11)

Moved in with Family (118)

Move In to PH (237)

## HMIS SUPPORT STATS

**705**  
TICKETS  
CREATED

**96.4%**  
SATISFACTION  
RATE

**671**  
TICKETS  
SOLVED

## HMIS Participation

**144** TOTAL AGENCIES  
IN HMIS

**0** NEW AGENCIES  
THIS MONTH

**1607** TOTAL HMIS  
USERS

**59** NEW USERS  
THIS MONTH

## HMIS

The Homeless Management Information System (HMIS) is a federally mandated database used to track activities within a region's homeless response system. To learn more about HMIS visit our website:

<https://www.rtfhsd.org/about-coc/homeless-management-information-system-hmis/>

### First Time Homeless

This metric is referring to the number of clients who had their first ever interaction with a program which enters data into our community's HMIS database during the reporting month.

### Housed

This refers to clients that reported exiting a program to a housed situation and/or reported moving in to housing through one of their program enrollments in HMIS.

### New Program Entries

This is a count of clients that were newly entered into services through at least one program in HMIS during the reporting month. A program entry represents the beginning or re-entry of a service relationship between a person and a program.

### New Referrals to Housing Queue

This is a count of clients that were seeking housing services through the Coordinated Entry System and were referred to the Community's Housing Queue. Being on the queue indicates a person is engaged with case management and seeking a referral to a housing program.

### Active

This is a count of clients who were being served at any point during the reporting period in any programs across all project types that enter data into HMIS. This number includes clients entered before or during the reporting period.

### Transition Age Youth (18-24)

Clients that were served in an HMIS program in the reporting month and that were between the ages of 18-24 (inclusive).

### Seniors (55+)

Clients that were served in an HMIS program in the reporting month and that were 55 years old or older.

### Veterans

Clients that were served in an HMIS program in the reporting month and that reported being a Veteran.

### Families

This counts the number of households where at least one adult and one child were served in an HMIS program during the reporting month.

### Additional Notes

[1] New Program Entries and First Time Homeless counts represent different metrics. First Time Homeless clients are new to the HMIS, whereas New Program Entries include clients who have already accessed a program through the HMIS in the past.

[2] The sum of the subpopulations and the total number of clients will not equal each other since the subpopulations are only a subset of the total active clients.

[3] The total number of move-ins on the Successful Housing Outcomes plot may be greater than the total number of clients housed since it is possible that a client had multiple program entries in HMIS and these programs may differ in how they report a client successfully being housed.