## Regional Task Force on Homelessness

# Subrecipient Post Award Training

November 18, 2021



## WELCOME AND TODAY'S AGENDA

Welcome	Lahela Mattox, COO, RTFH		
Program Requirements	Aimee Cox, Chief Impact Officer, RTFH		
<ul> <li>Implementing CoC Projects</li> <li>Program Implementation Resources &amp; Common Issues</li> <li>Time &amp; Activity Reports</li> <li>Project Administration</li> <li>Indirect Costs</li> <li>Match</li> </ul>	Pat Leslie, Ph.D., MSW		
Requests for Reimbursement	Jess Torres, Program Analyst, RTFH		
Monitoring & Recordkeeping	Kat Durant, Chief Program Officer, RTFH		

## 2020 CoC: Youth Homelessness Program

- The Youth Homelessness Demonstration Program ends November 30, 2021
- All 2020 CoC Funding was automatically renewed (no 2020 NOFA)
  - YHDP funding is now part of the CoC Funding Award for the San Diego Region
  - RTFH continues to be the grantee for the Youth Homelessness Program funding
  - Funding remains the same and the scope of work remains the same

#### Differences

- RTFH will no longer be hosting bi-weekly meetings
- Sub-recipients are encouraged to attend General Membership meetings
- Monitoring and performance
  - Youth Homelessness Program will now be a part of the rating and ranking process
- Sub-recipient questions are directed to Kat Durant, Chief Program Officer and Alma Vasquez, CoC Coordinator

## 2021 CoC NOFO: Youth Homelessness Program

- As the collaborative applicant, RTFH has submitted the application for the 2021 CoC NOFO.
  - As the grantee of the Youth Homelessness Program, RTFH submitted all required documents
  - RTFH has submitted the same Youth Homelessness Program projects
    - With the exception of Prevention and Diversion, which has been renamed Diversion and Rapid Response
  - Youth Homelessness Program projects will be part of the rating and ranking process moving forward

# REQUIREMENTS REVIEW

## REQUIRED DOCUMENTS

- FY20 Grant term begins December 1, 2021 and ends November 30, 2022
- Cannot begin to incur costs without a fully executed subrecipient agreement and the following documents
  - Certificate of Insurance amended to include RTFH as additional insured.
  - Current Board of Directors Roster must provide for the participation of not less than one homeless or formerly homeless individual
  - Most Recent Independent Financial Audit
- Will need to submit an updated (simplified) application in ZoomGrants as part of the FY20 set up

## **ENVIRONMENTAL REVIEW (ER)**

- ALL new and renewal projects receiving Federal funds (including all CoC Program activities) require an ER prepared by a Responsible Entity
  - More information can be found at <u>Environmental Review Flow Chart</u>
- Environmental reviews must be conducted BEFORE funds are committed
- ERs must be renewed every five years or sooner if environmental conditions change or the project funding sources increase significantly
- ER process completed for FY20!

## **KEY REQUIREMENTS**

- All projects are required to:
  - Participate in the Coordinated Entry System
  - Participate in the HMIS system except victim service providers which must use a comparable database
  - Operate with a housing first orientation
  - Incorporate Positive Youth Development (PYD) and Trauma Informed Care (TIC) into all provided supportive services and housing assistance
- No member of the household can be older than 24 at project entry; no age limit once housed
- The CoC Program does NOT have any minimum income eligibility for their funded projects.

## **KEY REQUIREMENTS**

- May serve youth meeting the following definitions of homelessness
  - Category 1: Literally Homeless
  - Category 2: Imminent Risk of Homelessness
  - Category 4: Fleeing/Attempting to Flee Domestic Violence
- Recipients must have written policies and procedures that:
  - Require intake staff to document eligibility at intake/screening
  - Specify the evidence to rely upon to establish and verify homeless status
  - Include standards for documenting due diligence
  - CoC Program Toolkit Determining and Documenting Homelessness

## **ALTERNATIVE REQUIREMENTS**

#### Joint TH-RRH

- Rental assistance can be provided up to 36 months to a household for RRH portion of the Joint Transition Housing-RRH
- Participants can be provided up to 12 months of supportive services after rental assistance stops
- Participants receiving rental assistance can enter into an initial lease of less than one year but more than one month
- Providers may bill as eligible supportive services costs:
  - Payment of utility arrears of up to six months per service
  - Payment of rental arrears consisting of a one-time payment for up to six months
    of rent in arrears, including any late fees on those arrears

## **ALTERNATIVE REQUIREMENTS REVIEW**

## All Projects (Except RRH Only)

 The one-time cost of purchasing a cellular phone and basic cellular plan for program participant use, provided that access to a cellular phone is necessary to obtain or maintain housing

See RTFH's Alternative Requirements Summary for more information.

# PROGRAM IMPLEMENTATION RESOURCES & COMMON ISSUES

## CoC Program Resources

- Many resources available on the RTFHSD.org website
  - CoC 101 Trainings Nine (9) Sessions
- Links from HUD Community Development & Planning
  - HUD CoC Toolkit: CoC Program and Eligible Costs
  - Overview of CoC Program Components and Eligible Costs
- HUD Exchange Trainings, Webinars, Guides, and FAQs

## **UNDERSTANDING COC RULES**

- Complying with Federal Regulations is complex
- Implementing HUD Programs requires added attention to detail
  - HUD has specific rules for implementing its programs beyond the Federal Rules
  - Not all HUD programs follow the same rules –CoC, ESG, CDBG, YHDP each have different rules
- Organizations may have experience with other programs
  - DOE, DOJ, DOL, HHS
- BUT HUD CoC operates differently from those, so fund-based accounting and distinct protocols are essential!

## THE BIG RULES FOR IMPLEMENTING COC PROJECTS

### All Federal Programs – multiple rules

- 2 CFR part 200
- Housing Programs:
  - Fair Housing, Anti-Discrimination, Equal Access, No involuntary separation of families
  - Housing Quality & Safety: Lead-based Paint, etc.

## CoC 24 CFR part 578 is the "go-to" rule

- Specifically lists eligible costs
- Lists other federal regulations and if they apply

## **ELIGIBLE COSTS IN COC PROJECTS**

Only these categories and only items as described in 24 CFR 578:

- Support Services items (17 items)
- Operating Costs for Housing
- HMIS
- Rental Assistance and Leasing
- Acquisition, Rehabilitation, New Construction
- Project Administration

## ELIGIBLE COSTS - SUPPORTIVE SERVICES

In general, grant funds may be used **only** on eligible costs identified in 24 CFR 578 **and** must be included in your subrecipient agreement.

- Assessing service needs
- Moving costs
- Case management
- Child care
- Education services
- Employment assistance & job training
- Food
- Housing search & counseling services

- Legal services
- Life skills training
- Mental health services
- Outpatient health services
- Outreach services
- Substance abuse treatment services
- Transportation
- Utility deposits
- Operating Costs

Grant may also fund staff and overhead costs directly related to carry out these activities

## Costs NOT Allowed or Restricted in CoC

#### **Not Allowed**

- Bad debt
- Fund raising
- Donations
- Entertainment (including food for meetings)
- Alcohol
- Penalties, fines
- Interest
- Legal defense

#### Restricted

- Charging 100% of utilities to a single grant
- Security (must have 50%+ units)
- Unrestricted business expense such as cost of incorporation, licensure
- Indirect costs for subrecipient over first \$25,000
- Travel to training unless HUD approved

## **ALLOWED COSTS BY PROGRAM COMPONENT**

	Program Components					
	Permanent	Housing				
Eligible Costs	PH: PSH	PH: RRH	TH	SSO	HMIS	
Acquisition	✓		✓	✓		
Rehabilitation	✓		✓	✓		
New construction	✓		✓			
Leasing	✓		<b>✓</b>	✓		
Rental assistance	✓	✓	<b>✓</b>			
Supportive services	✓	✓	✓	✓		
Operating costs	✓		✓			
HMIS	✓	✓	✓	✓	✓	
Project administration	✓	✓	✓	✓	✓	

#### **Reminders:**

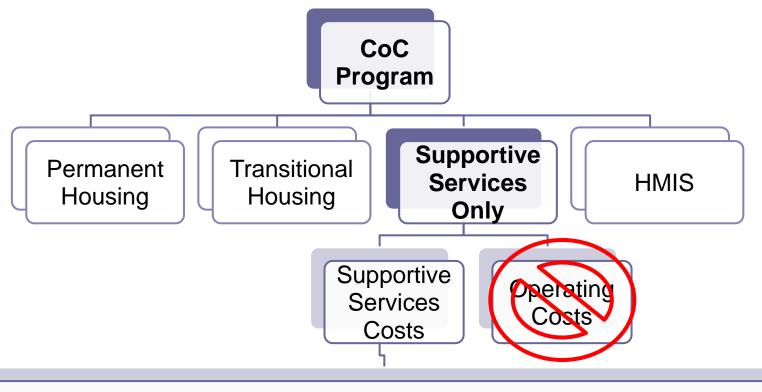
- Only allowable if identified in your subrecipient agreement
- Costs Limited by Project Type
- Joint TH-RRH Follow chart for each component. TH portion all, RRH only 4

## COMMON ISSUES IN IMPLEMENTING COC PROJECTS

#### Functions that often encounter issues:

- Time and activity reporting
- Administrative costs
- Indirect cost rates and De Minimis indirect costs
- Match requirements
- Documentation
- Changing regulations

## A WORD ABOUT OPERATING COSTS IN SSO PROJECTS



Day-to-day operation of the supportive service-only facility (maintenance, repair, building security, furniture, utilities and equipment) are eligible as a supportive service

# TIME AND ACTIVITY REPORTS

## TASK AND ACTIVITY REPORTS - "TIME CARDS"

- Personnel costs typically require allocation across activities and possibly across different funding sources
- Time and activity reports must:
  - Reflect actual time spent on the specific project
  - Be for approved activities (identified by activity)
  - Benefit eligible participants
  - Not exceed 100% ("overtime" is part of total time spent)
  - Be signed / approved by personnel & authorized administrator

## **EXAMPLE #1 OF TIME RECORD**

#### **Header:**

Employee Name Dates Days of Week

#### Rows:

Project and activity
hours on each date\*
Each row is a different project /
activity
Tally and value calculation

#### **Footer:**

Signature and authorization

			Month	ly Em	ployee	Time	sheet				
Subrecipient Name:				·							e: \$0.00
Employee Name: Job Title:									L	Fringe Rate paded Rate	: 0.00% : \$0.00
Days	10/1										Total hours
CoC grant # support services											0
CoC grant # Operating											0
CoC grant # Administration											0
CoC grant # Support services											0
CoC grant # Operations											0
CoC grant # Administration											0
Other:											0
Other:											0
Vacation											0
Sick											0
Holiday											0
Other Leave											0

CoC Grant #	Total Hrs
Operations	0
Services	0
Administration	0

CoC Grant #	Total Hrs
Operations	(
Services	(
Administration	0

This is an accurate representation of my	v activities for the above nov period

Employee Signature \_\_\_\_\_ Date\_\_\_\_

## OTHER DOCUMENTS NEEDED TO CHARGE PERSONNEL COSTS

- Documentation of fringe benefits
- Evidence of payment
  - Base pay
  - Benefits
  - Applicable taxes
- Record of allocation of personnel costs over applicable funding sources

# **PROJECT ADMINISTRATION**

## **ELIGIBLE COSTS - PROJECT ADMINISTRATION**

Project administration is charged as a direct cost to the grant

- Project administration funds can be used to conduct:
  - Project management, oversight and coordination
  - Training on CoC requirements
  - Environmental review
- Grantees are required to share at least 50% of project administrative funds with subrecipients. (5%)
- Costs of carrying out other eligible activities should be charged to those budget line items, NOT project administration.

## ELIGIBLE COST – 10% CAP ON PROJECT ADMINISTRATION

- HUD Administrative costs for CoC are limited to 10%
- Costs are shared 50/50 with RTFH
- Direct administrative costs must be documented
- A combination of De Minimis or Negotiated Indirect Cost Rate and direct administrative costs cannot exceed the 10% in the administrative cost category

## **INDIRECT COSTS**

- Recipient and subrecipients may charge indirect costs to the award.
  - Two major methods:
    - Negotiated indirect cost rate with a cognizant Federal department (varies)
    - De Minimis rate allowed by HUD (10%)
- Indirect costs are expenses of doing business not readily identified with a particular activity but necessary for general operation of applicant organization and conduct of activities it performs.
- Applicants that do not have an approved federally negotiated indirect cost rate may charge a maximum rate of 10% of modified total direct costs.

# **INDIRECT COSTS**

## NEGOTIATED INDIRECT COST RATES

- Applicants with an approved federally negotiated indirect cost rate must submit with their annual CoC application.
- Subrecipients with an approved Negotiated Indirect Cost Rate provide a copy to the RTFH and can charge based on the specifics as negotiated.
- The NICR can be from any Federal Dept.
- The NICR is periodically renewed or renegotiated.

## DE MINIMIS INDIRECT COST

- HUD has established a De Minimis Indirect Cost (DMR) rate (10%)
  - Cannot have or ever had a NICR
  - Cannot exceed \$35 Million in Federal Funds
  - Use it for all federal awards
- Is applied to MODIFIED direct costs
  - Cannot "double bill" the 10% DMR is removed from direct cost billing
  - Some items NOT in the DMR are:
    - Rent, equipment, patient care, direct participant support
- Full DMR Guide from HUD (March 2021)
- CoC 201 Using the De Minimis Rate training on RTFHSD.org

## **DMR – ELIGIBILITY**

## For CoC and ESG (part §200.68)

- direct salaries and wages, applicable fringe benefits
- materials and supplies, services, travel
- sub-awards and sub-contracts up to the first \$25,000 of each sub-award or sub-contract (regardless of the period of performances under the award)
- must meet RADAR (reasonable, allowable & eligible, applicable, necessary to performance of the grant,
- identified specifically the program or be directly assigned to such activities
- consistent with agency policies and procedures

## REMEMBER ADMINISTRATION IS CAPPED AT 10%

- If a project has less than 10% of Direct Administrative Costs, the NICR or DMR can be used to fill the gap up to 10%.
  - Administrative costs cannot exceed 10%, even if you have a NICR higher than that.
  - Administrative costs shared 50/50 with RTFH
  - Ways to recover your 5% of administrative costs:
    - Direct Admin Cost
    - NICR or DMR fill the 'gap' up to the 5% cap
- Administrative line item must be documented

## EXAMPLES OF COSTS INCLUDED IN MODIFIED DIRECT COSTS

- Supportive service: annual assessment, case management, education, employment training, housing search /counseling, transportation, legal, life skills
- Operating: maintenance and repair, building security
- HMIS data collection, training, victims services data, legal and lead agency costa
- Administration: general management not tied to direct service, environmental review

## EXAMPLES OF COSTS EXCLUDED IN MODIFIED DIRECT COSTS

- Child care
- Moving costs
- Educational scholarships
- Food
- Mental health, outpatient health, substance abuse treatment
- Vehicle transportation,
- Utilities and utility deposits, property taxes, insurance, reserves, damages
- Furniture
- HMIS equipment, fees, licenses
- Rent, utilities, equipment

# **M**ATCH

### Understanding Match

- Must be cash or in-kind contributions
  - In-kind may be third-party source, or
  - Directly from the agency
  - Only includes <u>eligible costs</u> of the project (Ex: no fundraising, debt, etc)
- Third party in-kind services to program participants must be documented by an MOU prior to grant agreement execution
- In-kind match from the agency is documented in a letter of commitment
- Program income can be used as match (Ex: program participant rent that comes directly to the project can be counted as match)

### WHAT IS NOT MATCH?

- Match does NOT include:
  - Cash or any in-kind contribution used as match for another grant
  - Cash or in-kind contributions statutorily prohibited as match or ineligible under that program's requirements
  - In-kind services provided without an MOU
  - Program Participant Savings Funds
  - Federal benefits provided directly to the program participant (e.g. food stamps, MediCal)
- Match MOU must contain specific statements

### **MATCH REQUIREMENTS**

- Must be document all costs using the same policies and procedures used to document CoC Program funding
- Match requirement 25% cash or in kind for all line items except leasing
- Match applies to the project grant not to a specific budget line item
- Matching funds can only be used on eligible CoC Program costs

### PROJECT MATCH AND BUDGET LINE ITEMS - EXAMPLE

Cost	CoC Program Funds	Match	Total
Operating	\$100,000	\$0	\$100,000
Services	\$0	\$25,000	\$25,000
Project Administration	\$10,000	\$2,500	\$12,500
Total	\$110,000	\$27,500	\$137,500

### MATCH DOCUMENTATION

- Projects must document formal match agreement (e.g., MOU for in-kind) prior to grant agreement.
- If recipient needs to change its in-kind matching source, the new MOU must be in place before a new source can be counted as match.
- Must demonstrate match is spent on eligible activities and incurred within the grant period.
- Must keep source documentation (e.g., MOU) on file for review when needed.

### **CASH MATCH DOCUMENTATION**

- Cash match is committed through written documentation provided on the source agency's letterhead, signed, and dated by an authorized representative.
- Documentation must include:
  - Amount of cash to be provided for the project
  - Specific date the cash will be made available
  - Actual grant and fiscal year to which the cash match will be contributed
  - Allowable activities to be funded by the cash match

### In-KIND GOODS MATCH DOCUMENTATION

- In-kind donations must be substantiated with written documentation provided on the source agency's letterhead, signed, and dated by an authorized representative.
- Documentation must include:
  - Description and value of the donated goods
  - Specific date and grant (including fiscal year) for which the goods will be contributed
  - Method used to determine the value of the donation

### In-KIND SERVICES MATCH DOCUMENTATION

- An MOU for In-kind Services must be in place prior to provision of the service.
- The MOU must include:
  - An unconditional commitment to provide the service
  - Description of the specific service to be provided
  - The profession of persons providing the service and hourly cost of the service
  - The timeframe in which services will be provided and available to the project
  - The system used to document the actual level and value of services

### MATCH RESOURCES

- Importance of Documenting Match Under the CoC Program Podcast
- Match Requirements in the CoC Program Video
- CoC Match FAQs: <a href="https://www.hudexchange.info/coc/faqs/">https://www.hudexchange.info/coc/faqs/</a>

### REQUESTS FOR REIMBURSEMENT

- All invoices are due monthly no later than the 15<sup>th</sup>.
  - First invoices must be submitted by January 15, 2022
- Supporting documentation will be submitted via ZoomGrants
  - Updated user guide will be available in December 2021
- All supporting documentation includes:
  - General Ledger
  - Match Documentation
  - Expenditures paid by more than one source, provide the split costs supporting documentation
- Review the remaining balance before submitting invoices to prevent delays, returned invoices, and negative balances
- If expenses are ineligible, RTFH will deduct the ineligible expenses and process the reimbursement.

- All supporting documentation must be organized
  - Highlight/Label the expensed items on the GL
  - Provide an expense summary
  - Separate uploads needed
  - Only upload supporting documentation that's needing reimbursement.
- Please Label the uploaded documents as (ExpenseName\_ExpenseAmount)
  - Examples:

```
Operations_Amazon_$200.00
RRH_Lease_J.Doe_$1500.00
CheckCopy_J.Doe_$1500.00
Transportation_$20.00
Food $20.00
```

Documentation that is not clearly labeled and organized will be returned

Expense	Supporting Documentation
Personnel	Timesheets, payroll records, include pay stubs and the payroll ledger for the employees.
	Benefits- should include how much the agency is paying and how often.

<b>Supportive Services (24 CFR 578.53)</b>		
Move In		
Case Management		
Education Services		
Employment Assistance		
Food		
Housing/Counseling		
Life Skills		
Outreach Services		
Transportation		
Utility Deposit		
Operating Costs		

- Moving Cost, Program Delivery, Food, Utility Deposit: Invoice/receipt & copy of paid check
- Education Services/Employment Assistance/Life Skills: Invoice/Receipt, contract agreement & copy of check
- Transportation/Mileage: Mileage form & copy of check
- Utility Deposit, Operating Costs: Invoice/Receipt
   & copy of check

# **Leasing (24 CFR 578.49) & Rental Assistance (24 CFR 578.51)**

TH Structure

TH Units

**RRH Rental Assistance** 

#### **Operating Costs (24 CFR 578.55)**

Maintenance/Repair

**Property Taxes & Insurance** 

**Building Security** 

Utilities: Electric, Gas, Water

**Furniture** 

Equipment

- Lease agreement
- Copy of check for leasing and rent payments
- Invoice/receipt & copy of check

### Supporting Documentation

- Match Requirements
  - Sub-recipient must match all grant funds, except for leasing funds
  - No less than 25% of funds or in-kind contributions from other sources.
  - Match must be documented monthly (same protocol as RFRs)

### MONITORING & RECORDKEEPING

### **CoC Monitoring Goals**

- Proactively assist CoC funded projects with efforts to comply with HUD regulations
- Provide guidance and technical assistance opportunities to CoC funded projects
- Address and help resolve performance concerns related to policies, procedures, and outcomes
- Ensure there is consistency in how agencies/projects implement their CoC funded programs
- Recipients must monitor subrecipients at least annually

### RECORDKEEPING REQUIREMENTS

CoC Records Annual Income Homelessness Status Program Participant Records Housing Standards Services Provided Affirmatively Furthering Match Conflicts of Interest Fair Housing

### RTFH STAFF CONTACTS

- Financial (Requests for Reimbursement)
  - Jess Torres
     Jessica. Torres@rtfhsd.org
- Programmatic (Components and Eligible Costs)
  - Kat Durant <u>Kathryn.Durant@rtfhsd.org</u>
  - Alma Vasquez <u>Alma.Vasquez@rtfhsd.org</u>

### **HUD EXCHANGE RESOURCES**

- RTFHSD.org
- HUD Exchange Website Home Page
- CoC Program Interim Rule (24 CFR 578)
- CoC Program Page
- CoC Program Toolkit Page
- Frequently Asked Questions CoC Program
- CoC Program Toolkit Determining and Documenting Homelessness
- Indirect Cost Toolkit for CoC

# **QUESTIONS?**