

Getting Started with the Counting Us App

Step 1: Register for the Count using the Volunteer Registration Portal linked below.
<https://sandiego.pointintime.info/>

Step 2: Download the Counting Us mobile app from [Google Play](#) or the [App Store](#).
Search for the term “Counting Us” or use the QR code to the right to find the app.



Step 3: Set a Password

Tap “Forgot Password”, enter your email address, and click the link in your email.

Step 4: Join a Count

Log in, enter the Setup Key of “[SanDiego2024](#)” and tap “Join Count”.

Step 5: Get Started

Tap “Get Started” and you are ready to start the count!

Step 6: View the Map

Tap the “Map” icon on the bottom to see your assigned count area(s).

Step 7: Count

Submit Unsheltered Surveys for those engaged, Observation Tallies for refusals/unable to complete a survey, & submit an Observation Tally Survey for Cars/RVs that are non-responsive.

