**What’s new?**

- 1,189 First Time Homeless
- 828 Persons Housed
- 4,190 New Program Entries
- 835 New Referrals to Housing Queue

**Who’s active?**

- 8,368 Seniors (55+) Served
- 2,628 Families Served
- 2,038 TAY (18-24) Served
- 3,944 Veterans Served

**Who found housing?**

- 828 Persons Housed
  - 250 Seniors
  - 82 Families
  - 69 TAY 18-24
  - 102 Veterans

**HMIS Support Stats**
- Number of Tickets Created: 723
- Number of Tickets Solved: 645
- Satisfaction Rate: 99.0%

**HMIS Participation**
- 126 Total Agencies in HMIS
- 1325 Total HMIS Users
- 1 New Agencies This Month
- 59 New Users This Month
**HMIS**

The Homeless Management Information System (HMIS) is a federally mandated database used to track activities within a region’s homeless response system. To learn more about HMIS visit our website: https://www.rtfhsd.org/about-coc/homeless-management-information-system-hmis/

**First Time Homeless**

This metric is referring to the number of clients who had their first ever interaction with a program which enters data into our community’s HMIS database during the reporting month.

**Housed**

This refers to clients that reported exiting a program to a housed situation and/or reported moving in to housing through one of their program enrollments in HMIS.

**New Program Entries**

This is a count of clients that were newly entered into services through at least one program in HMIS during the reporting month. A program entry represents the beginning or re-entry of a service relationship between a person and a program.

**New Referrals to Housing Queue**

This is a count of clients that were seeking housing services through the Coordinated Entry System and were referred to the Community’s Housing Queue. Being on the queue indicates a person is engaged with case management and seeking a referral to a housing program.

**Active**

This is a count of clients who were being served at any point during the reporting period in any programs across all project types that enter data into HMIS. This number includes clients entered before or during the reporting period.

**Transition Age Youth (18-24)**

Clients that were served in an HMIS program in the reporting month and that were between the ages of 18-24 (inclusive).

**Seniors (55+)**

Clients that were served in an HMIS program in the reporting month and that were 55 years old or older.

**Veterans**

Clients that were served in an HMIS program in the reporting month and that reported being a Veteran.

**Families**

This counts the number of households where at least one adult and one child were served in an HMIS program during the reporting month.

**Additional Notes**

[1] New Program Entries and First Time Homeless counts represent different metrics. First Time Homeless clients are new to the HMIS, whereas New Program Entries include clients who have already accessed a program through the HMIS in the past.

[2] The sum of the subpopulations and the total number of clients will not equal each other since the subpopulations are only a subset of the total active clients.

[3] The total number of move-ins on the Successful Housing Outcomes plot may be greater than the total number of clients housed since it is possible that a client had multiple program entries in HMIS and these programs may differ in how they report a client successfully being housed.