What's new?

## HMIS Data Newsletter | November 2023

1,135 First Time

Homeless

813 Persons

Housed

4,208 New Program **Entries** 

705 New Referrals to Housing Queue

Who's active?

8,606 Seniors (55+) Served

2,641 **Families** Served

2,142 TAY (18-24) Served

4,050 Veterans

Served



Who found housing?

813

Persons Housed

208 | Seniors

TAY 18-24

103 | Families

131 **Veterans**  Successful Housing Outcomes Rental by Client with Subsidy (288) Rental by Client No Subsidy (311)

Owned by Client (10)

Moved in with Family (115)

Move In to PH (164)

## **HMIS Support Stats**



Number of Tickets Created: 641



Number of Tickets Solved: 786



Satisfaction Rate: 95.5%

# **HMIS Participation**

in HMIS

1380

Total HMIS Users

**New Users** 



**SAN DIEGO Regional Task Force** on Homelessness

## Definitions Page | November 2023

### **HMIS**

The Homeless Management Information System (HMIS) is a federally mandated database used to track activities within a region's homeless response system. To learn more about HMIS visit our website: https://www.rtfhsd.org/about-coc/homeless-management-information-system-hmis/

### First Time Homeless

This metric is referring to the number of clients who had their first ever interaction with a program which enters data into our community's HMIS database during the reporting month.

### Housed

This refers to clients that reported exiting a program to a housed situation and/or reported moving in to housing through one of their program enrollments in HMIS.

## New Program Entries

This is a count of clients that were newly entered into services through at least one program in HMIS during the reporting month. A program entry represents the beginning or re-entry of a service relationship between a person and a program.

## New Referrals to Housing Queue

This is a count of clients that were seeking housing services through the Coordinated Entry System and were referred to the Community's Housing Queue. Being on the queue indicates a person is engaged with case management and seeking a referral to a housing program.

#### Active

This is a count of clients who were being served at any point during the reporting period in any programs across all project types that enter data into HMIS. This number includes clients entered before or during the reporting period.

## Transition Age Youth (18-24)

Clients that were served in an HMIS program in the reporting month and that were between the ages of 18-24 (inclusive).

## Seniors (55+)

Clients that were served in an HMIS program in the reporting month and that were 55 years old or older.

#### **Veterans**

Clients that were served in an HMIS program in the reporting month and that reported being a Veteran.

#### **Families**

This counts the number of households where at least one adult and one child were served in an HMIS program during the reporting month.

### Additional Notes

- [1] New Program Entries and First Time Homeless counts represent different metrics. First Time Homeless clients are new to the HMIS, whereas New Program Entries include clients who have already accessed a program through the HMIS in the past.
- [2] The sum of the subpopulations and the total number of clients will not equal each other since the subpopulations are only a subset of the total active clients.
- [3] The total number of move-ins on the Successful Housing Outcomes plot may be greater than the total number of clients housed since it is possible that a client had multiple program entries in HMIS and these programs may differ in how they report a client successfully being housed.

