COVID-19 (Coronavirus) info updated 03/18/2020 1:44 pm

The San Diego Hunger Coalition team is currently working remotely due to the COVID-19 pandemic. If you need to speak to someone, please email info@sdhunger.org and you will be put in touch with the correct representative.

Coronavirus (COVID-19) Updates

The current coronavirus pandemic is a trying and frightening time for many of us. The important thing to remember is that you are not alone. San Diego's nonprofit sector is working hard to make sure that everyone has the healthcare they need, enough to eat, and the information required to make it through with as little discomfort and distress as possible.

San Diego Hunger Coalition is carefully monitoring the situation and is gathering resources and information for you. Check back regularly as this page will be continuously updated as information becomes available.

On this page:
- Meals for Kids
- Food Banks
- WIC
- CalFresh
- Senior/Congregate Meals
- Resources

https://www.sandiegohungercoalition.org/covid19
The County of San Diego has created a text alert system for COVID-19 info. To start receiving alerts and updates, please text:

**COSD COVID19** to **468-311**

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**For the most up-to-date information on available food resources, please call 2-1-1.**

For continuously updated information on Coronavirus (COVID-19) in San Diego County, please go to the **County of San Diego's dedicated web page.**

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**Meals for Kids**

While schools are closed to reduce exposure to the Coronavirus, many in San Diego County are providing breakfast and lunch in a **grab-and-go takeaway format.** The San Diego County Office of Education provides an updated list of all school sites providing meals.

**Please note:**

- Meals are available for all children, ages 2-18, no verification, ID, or registration needed.
- Children must be present to receive the meals.
- Children do not have to attend a particular school to receive meals at that location.

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**Food Banks and Pantries**

Unless community members have heard otherwise from their local pantries, distributions will remain open during regularly scheduled hours of operation. **PANTRIES ARE TAKING ACTIONS TO LIMIT THE SPREAD OF THE VIRUS, INCLUDING USE OF GLOVES, PAPER TICKETS, PRE-PACKAGED DISTRIBUTIONS, AND SOCIAL DISTANCING AT SITES.**

Please call 2-1-1 for additional information.
Community members may also contact Feeding San Diego at (858) 452-3663 or the Jacobs and Cushman San Diego Food Bank at (858) 527-1419.

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**Women, Infants, & Children (WIC)**

Beginning Wednesday, 3/18/2020, all San Diego WIC agencies will begin operating virtually. The majority of appointments and assistance will be provided over the telephone. Each of the WIC operating agencies across San Diego County have posted notices on their websites. Please see below for updated contact information and websites for all WIC operating agencies across San Diego County:

<table>
<thead>
<tr>
<th>WIC Provider</th>
<th>Phone for New Appointments &amp; Existing Recipients</th>
<th>Online Registration</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Red Cross</td>
<td>1-800-500-6411</td>
<td><a href="http://sandiegowic.org/contact-us">http://sandiegowic.org/contact-us</a></td>
</tr>
<tr>
<td>SDSU Research Foundation</td>
<td>1-888-999-6897</td>
<td></td>
</tr>
<tr>
<td>North County Health Services</td>
<td>1-888-477-6333</td>
<td><a href="http://www.nchs-health.org/nchs-wic-registration/">http://www.nchs-health.org/nchs-wic-registration/</a></td>
</tr>
<tr>
<td>San Ysidro Health Center</td>
<td>1-888-942-7942</td>
<td></td>
</tr>
<tr>
<td>Scripps</td>
<td>1-619-260-3400</td>
<td></td>
</tr>
<tr>
<td>Clinica de Salud</td>
<td>1-877-686-5468</td>
<td></td>
</tr>
</tbody>
</table>

For questions about which WIC agency to access, or for the agency closest to you, please use the WIC Locator Website.

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**CalFresh (SNAP)**

*Benefits will be received by enrollees as normal.*

*Restaurants that remain open and are part of the Restaurant Meals Program will continue to accept CalFresh benefits.* **

**March 18, 2020 UPDATE:** Governor Newsome issued an executive order to protect safety net services in California. *The order waves eligibility re-determination for 90 days.* If you or a someone you know is due to re-certify or provide a
report to maintain CalFresh benefits, reporting is not currently required. All current recipients will continue to receive will continue to receive CalFresh benefits uninterrupted for the next 90 days.

In response to the challenging COVID-10 pandemic situation, the County of San Diego's Health and Human Services Agency will close their Family Resource Center lobbies to the public and transition to virtual services effective Thursday, 3/19/2020 until further notice.

Apply for CalFresh:

Individuals are encouraged to apply for CalFresh online using GetCalFresh.com, over the phone by calling 2-1-1, or at a community-based organization.

Verification documents can be sent electronically using LaterDocs or GetCalFresh.

Getting Help with CalFresh:

HHSA Access Customer Service Center will continue to operate Monday through Friday 7:00 am to 5:00 pm and can be reached at 1-866-262-9881. You may also contact a community-based organization.

For individuals who do not have access to a phone or mailing address, customer service desks will be set up outside of Family Resource Center lobbies. External mail pick-up services for individuals experiencing homelessness will be made available.

CalFresh Card Replacements:

Electronic Benefit Transaction (EBT) card replacement requests can be completed over the state EBT phone line: 1-877-328-9677; TTY 1-800-735-2929

CalFresh application assistance is still occurring at many community-based organizations; please consider calling first to request a phone-based appointment or confirm in-person services are available.

Expensify.org is supporting CalFresh recipients by reimbursing up to $50 in groceries per family when they use their EBT card to make a purchase. Learn how to take advantage of this incredible opportunity at expensify.org/hunger.

* If you plan to use your CalFresh benefits at a grocery store, please be aware that many retailers are experiencing higher-than-usual volume of customers. Please plan ahead for your nutrition needs and be aware that many staples may be or become unavailable.
**Restaurant Meals Program enrollees:** Please note that many restaurants are closing their dining rooms and changing over to a drive-thru, curbside delivery, or takeaway model. All restaurants in California are cutting their dining room capacity to 50% by order of Governor Newsome. Please be prepared to take your meals to-go during this crisis.

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**Senior & Congregate Meals**

**PLEASE NOTE:** Many sites are transitioning to a *grab-and-go* takeaway format.

We encourage you to call your dining site at least one (1) day in advance to find out if takeaway meals are available for pick-up, and to reserve one for yourself.

You may also call the AIS Call Center at **1-800-339-4661** for further assistance. Please be patient as call volume may be high right now.

Seniors may also be able to *work with an organization providing home delivered meals* through the County of San Diego Aging and Independent Services Department. The County will be developing new home delivered meal options in the days to come.

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**Resources:**

- CDC Fact Sheet (15 Languages)
- Coronavirus Frequently Asked Questions
- Coronavirus info flyer
- Coronavirus Fact Sheet
- Corona Virus Alert poster
- County of San Diego letter w/resources
- CalFresh Grocery reimbursement up to $50
- COVID-19 Resources for Affordable Housing
- No Kid Hungry school and program guidance
- CA Dept. of Public Health school guidance
- CA Dept. of Public Health gathering guidance
- COVID-19 Poster
- COVID-19 Postcard

**Videos:**
How to Wash Your Hands Correctly

COVID-19: Be Prepared

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4305 University Ave. Ste 545, San Diego, CA 92105

(619) 501-7917

All San Diego Hunger Coalition work is currently being conducted remotely during the COVID-19 pandemic. Please email info@sdhunger.org if you need to speak to someone in person.

We need your help to provide timely, accurate information and resources where they matter most. Please consider supporting our work by making a donation now.